

Our lobby is shut but our arms are open! Currently, clients are not allowed to enter the building with their pets.

When you arrive for your pet's examination call 203 259 5295 from your car. The front desk will facilitate your pets' entrance into the building utilizing curbside welcome. A technician will come to your car. Please stay in your vehicle during the technician consult.

To minimize contact time. Please have available a written synopsis of your pets' current condition with a list of current medications given and hand that to the technician who will give it to the attending veterinarian.

After your vet examines your pet, they will call you to discuss the treatment plan. Once treatment has been performed, the technician will bring your pet out with any food medications needed and the front desk will call you for payment information. During this time, we are trying to utilize touchless payment, so if possible, please have a credit card available.

The amount of time needed to see appointments in this manner is obviously more time consuming than our typical protocol, so please hang in there.

This summer we are hoping to reinstate in person appointments utilizing an outdoor examination room if weather permits. More to follow on that front.